



15th September 2023

Dear Parent/Carer

Re: School Bus Services

Many of you have been in contact with the school in the last few days regarding issues with the school bus services. The school shares your concerns. Unfortunately, we do not have control over the services provided by Transport for Greater Manchester (TfGM). I have been in touch with the customer relations team on your behalf and I would like to share their response with you:

Thanks for getting in touch about bus services 857 and 811.

I have spoken with our Bus Services team who have advised that survey data from last year was used to make the decision, showing that all pupils could be accommodated for across all services to and from the school.

Depending on where pupils are travelling to and from, there should be spare capacity on either the 312 in the morning and the 757 in the afternoon. Some pupils can also use the 758 and the 813 if travelling to/from the start of the route. The team will continue to monitor the capacity across all services and we are providing parents who have been in contact with us, the options of buses their children can use.

TfGM do not seem to share the same concerns that you have as parents/carers nor us as a school. Therefore, if you would like to contact TfGM regarding any of the services please use the following email address:

Customer.relations@tfgm.com

We will also continue to monitor the situation and will be continuing to raise our concerns with TfGM and the individual bus operators.

Yours faithfully

Mrs M Dooley
School Business Manager